How to Change a Flight from Chase Travel Portal? (2025 Complete Guide)

{Customer Support} 1-855-628-4230

Changing a flight booked through the Chase Travel Portal can be necessary for various reasons—schedule conflicts, emergencies, airline cancellations, or simple mistakes in booking. This comprehensive guide explains the entire process of changing a flight, including step-by-step instructions, tips, airline rules, and FAQs.

What is the Chase Travel Portal?

The Chase Travel Portal is an online platform for Chase cardholders to book flights, hotels, rental cars, and vacation packages using cash, Chase Ultimate Rewards® points, or a combination of both. While Chase facilitates bookings, airline-specific rules determine if a flight can be changed, any applicable fees, and fare differences.

Why Travelers Change Flights Through Chase Travel

Common reasons include:

- Schedule conflicts or emergencies
- Price adjustments or better deals
- Airline cancellations or delays
- Using newly earned Ultimate Rewards points
- Mistakes during booking, such as wrong dates or passenger information

For complex or urgent changes, travelers can call a **Chase Travel Flight Expert at 1-855-628-4230**.

Step-by-Step Guide to Change a Flight from Chase Travel Portal

Step 1: Log in to Your Chase Account

1. Visit wwwchasecom
2. Click **Sign In**
3. Enter your username and password
4. Complete two-factor authentication if prompted

Step 2: Navigate to the Chase Travel Portal

1. Click **Travel** or **Ultimate Rewards**
2. Access **My Trips**
3. Locate the flight you wish to change

Step 3: Select "Modify Flight"

Click the option to modify or change your flight. Options may include:

- Date and time adjustments
- Airport changes (if allowed)
- Rebooking on alternate flights
- Fare upgrades or downgrades

Step 4: Review Airline Fare Rules

The portal displays:

- Whether the ticket is changeable
- Applicable change fees
- Fare differences
- Point adjustments for Ultimate Rewards bookings
- Airline restrictions

Step 5: Choose the New Flight

Select a new flight that fits your schedule. The portal will indicate any additional charges or fare differences.

Step 6: Pay Any Additional Fees

Pay fare differences, taxes, or ancillary fees using:

- Card on file
- Chase credit card
- Ultimate Rewards points

- Combination of cash and points

Step 7: Confirm Flight Change

After confirming, you will receive:

- A confirmation email from Chase Travel
- An updated e-ticket from the airline

Keep these emails for your records.

When to Call Chase Travel Instead of Changing Online

Call **1-855-628-4230** if:

- Basic Economy tickets are restricted
- Your itinerary involves multiple airlines
- Flight is within 24 hours
- Passenger name corrections are needed
- Complex point redemption or refunds

Airline Policies Affecting Flight Changes

- **Traditional Airlines (Delta, American, United):** Main cabin fares often waive change fees; Basic Economy is usually restricted.
- **Low-Cost Carriers (Spirit, Frontier):** Fees may apply; stricter fare restrictions.
- **International Airlines:** Higher penalties may apply; some non-refundable fares cannot be changed.

Changing Flights Booked With Ultimate Rewards Points

- Refundable flights: Points returned in 1–72 hours
- Non-refundable flights: Travel credit may be issued
- Cash + points bookings: Cash refunded to card, points returned to account

For assistance, call **1-855-628-4230**.

Tips to Avoid Extra Fees

1. Change flights within 24 hours if possible
2. Avoid Basic Economy fares
3. Monitor fare differences and alternate dates
4. Review airline policies before confirming changes
5. Call Chase Travel for complex itineraries or point adjustments

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Online vs Phone Flight Changes

Online:

- Refundable tickets
- Simple bookings
- Flights more than 48 hours away

Phone (1-855-628-4230):

- Website errors
- Basic Economy or multi-airline itineraries
- Same-day changes
- Complex point redemption
- Passenger corrections

FAQs About Changing Flights Through Chase Travel

1. **What is the Chase Travel phone number?**
   Call 1-855-628-4230.
2. **Can I change my flight online?**
   Yes, if the ticket allows changes; access “My Trips.”
3. **Are there fees for changing a flight?**
   Change fees depend on airline policies; fare differences may apply.
4. **Can I change Basic Economy tickets?**
   Usually restricted; call Chase Travel for assistance.
5. **Can I use Ultimate Rewards points for new flights?**
   Yes; point adjustments depend on fare differences.
6. **How long does it take to confirm a flight change?**
   Most changes are confirmed immediately; complex itineraries may take longer.
7. **Can Chase help with multi-airline bookings?**
   Yes, but some cases require phone assistance.
8. **Can I change my flight within 24 hours of departure?**
   Yes, subject to airline rules and availability.

9. **Can I correct a passenger name during flight change?**
   Minor corrections are allowed via phone support.
10. **Does Chase provide 24/7 flight change support?**
    Yes, phone support is widely available.

Conclusion

Changing a flight through the Chase Travel Portal is straightforward when following airline rules and portal instructions. For urgent, complex, or point-related changes, call **1-855-628-4230** to speak with a Chase Travel Flight Expert for immediate assistance.